



Community | Conservation | Hospitality

Amukeri (Guest Liaison)

Primary Purpose

The Amukeri provides a personalized, professional concierge and reception service to Singita guests.

Skills & Experience

- Hotel school qualification
- Similar experience in a 5 star environment
- Friendly, bubbly nature
- Attention to detail
- Excellent admin skills and telephone etiquette
- Ability to prioritise and schedule work
- Driver's Licence
- Be in possession of a valid South African work permit

ABOUT SINGITA

An award-winning safari company with 12 lodges and camps across five regions of Africa, Singita works actively to protect and maintain land and its wildlife in its original state, to minimize the impacts of human intrusion. It assists the people who live on the outskirts of its reserves in South Africa, Tanzania and Zimbabwe, to understand the intrinsic value of these pristine areas and experience the benefits of preserving the land. Singita's vision is to share a unique part of the world while respecting the natural environment via successful conservation practices across a million acres of land on the African continent.

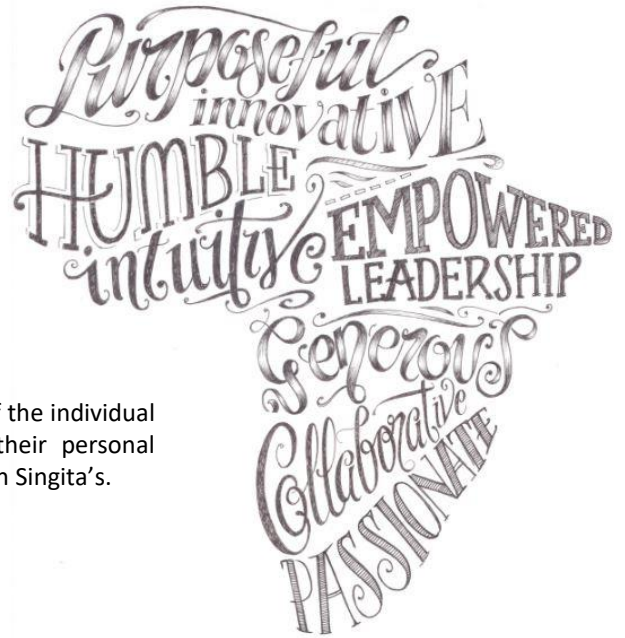


To apply for this role, please email your CV to hrsss@singita.com or fill in the application on our website!

Expectations

- Manage day to day duties and on job training with staff
- Coordination of meal services
- Hosting
- Effective communication management including e-mail and between departments
- Administration of indemnity forms, accounts, guest feedback, welcome notes, rooming lists, banking, stock sheets, etc
- Checking guests in/out
- Maintenance issues to be communicated and followed up on

CHARACTERISTICS OF THE INDIVIDUAL



Values

Core to the success of the individual in this role is that their personal values are aligned with Singita's.

Attributes

- A relationship builder by nature
- A mature approach to life in general
- Passionate about the business and detail
- Highly self-motivated and self-directed
- Comfortable assuming ownership for their role in the business
- Naturally intuitive
- Passionate about sustainability and "giving back"
- Works comfortably under pressure
- Is comfortable with change

Work style and approach:

- Curious and passionate about our industry,
- A collaborative working style
- Has a flexible approach
- Has a sophisticated approach to communicating via the various channels
- A quick learner