



Community | Conservation | Hospitality

Lodge Anchor (Duty Manager)

Primary Purpose

The core function of the lodge anchor is to host the guest and manage all aspects of their stay to maximize guest delight.

Skills & Experience

- Hotel school qualification
- 4 years' work experience
- Similar experience in a 5 star environment
- Sound knowledge of food and beverage, in particular wine, cigars and cheese
- Experience of Stock controls and management of month to month stock take
- Excellent attention to detail
- Computer literate
- Exceptional communication skills in English
- Financial management skills
- Management experience of junior staff
- Driver's licence essential
- Be in possession of a valid South African work permit

ABOUT SINGITA

An award-winning safari company with 12 lodges and camps across five regions of Africa, Singita works actively to protect and maintain land and its wildlife in its original state, to minimize the impacts of human intrusion. It assists the people who live on the outskirts of its reserves in South Africa, Tanzania and Zimbabwe, to understand the intrinsic value of these pristine areas and experience the benefits of preserving the land. Singita's vision is to share a unique part of the world while respecting the natural environment via successful conservation practices across a million acres of land on the African continent.

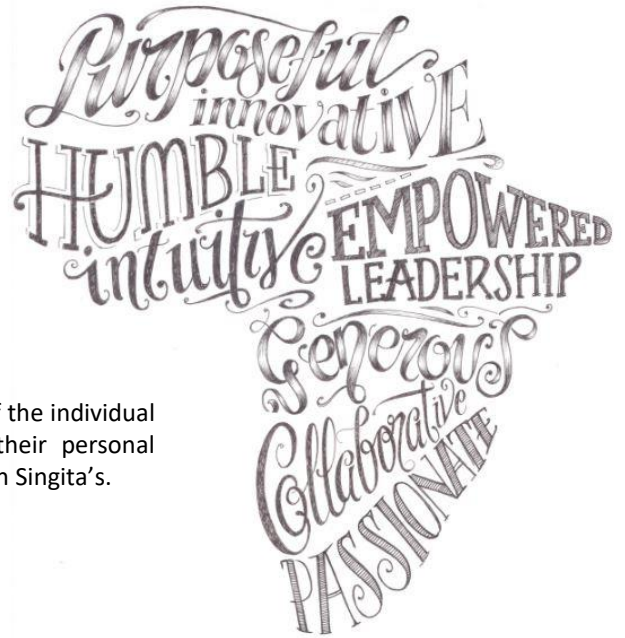


To apply for this role, please email your CV to hrsss@singita.com or fill in the application on our website!

Expectations

- Relieves the Assistant Lodge Manager during cycle leave and performs all duties relevant to this position
- Manage day to day operations
- Coordination of service, wine tastings, functions etc
- Managing stock, breakages
- Manage staff in terms of discipline and service
- Hosting
- Check ins and outs

CHARACTERISTICS OF THE INDIVIDUAL



Values

Core to the success of the individual in this role is that their personal values are aligned with Singita's.

Attributes

- A relationship builder by nature
- A mature approach to life in general
- Passionate about the business and detail
- Highly self-motivated and self-directed
- Comfortable assuming ownership for their role in the business
- Naturally intuitive
- Passionate about sustainability and "giving back"
- Works comfortably under pressure
- Is comfortable with change

Work style and approach:

- Curious and passionate about our industry,
- A collaborative working style
- Has a flexible approach
- Has a sophisticated approach to communicating via the various channels
- A quick learner
- A forward thinker who takes initiative in planning